

CHAPTER 15

AUDITS, INSPECTIONS, AND REPORTS

SECTION	SUBJECT
1	AUDITS AND INSPECTIONS
	1.0. General
	2.0. Contract Performance Reviews
	3.0. Renegotiation Audits
2	WEEKLY REPORTS TO TMA
	1.0. Incoming Contractor Weekly Status Report
	2.0. Outgoing Contractor Weekly Status Reporting
	3.0. Enrollment And Claims Processing Statistics Report
	4.0. TRICARE Dual Eligible FI Contract Claims Processing Statistics Report
	5.0. Claims Aging Report By Status/Location
3	MONTHLY REPORTS
	1.0. Network Adequacy Report
	2.0. Network Inadequacy Report
	3.0. Network Status Report
	4.0. Enrollment Transfer Report
	5.0. Implementation Of Enrollment plan Report
	6.0. Monthly Referral Report
	7.0. Resource Sharing Reporting and Certification
	8.0. Medical Management Report
	9.0. Quality Management Activity Report
	10.0. Beneficiary Services And Access Reports
	11.0. Education Presentation Report
	12.0. Toll-Free Telephone Report
	13.0. Customer Satisfaction Report
	14.0. Productivity Report
	15.0. Debt Collection Assistance Officer Program Collection Report
	16.0. Financial Reports
	<i>17.0. Clinical Support Agreement Report</i>
4	MONTHLY WORKLOAD AND CYCLETIME REPORTS
	1.0. Instructions
	2.0. TRICARE Contractor Monthly Cycle Time/Aging Report Instructions
5	QUARTERLY REPORTS
	1.0. Fraud And Abuse Reports
	2.0. Congressional/HBA Visit Report
	3.0. Utilization Management Reporting
	4.0. Providers and Beneficiaries on Prepayment Review Report
	5.0. Health Care Finder Report

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CHAPTER 15 - AUDITS, INSPECTIONS, AND REPORTS

SECTION	SUBJECT
6	ANNUAL REPORTS 1.0. Clinical Quality Management Annual Report 2.0. Fraud Prevention Savings Report
7	SPECIAL REPORTS 1.0. General 2.0. Reports To MTF Commanders
ADDENDUM A	FIGURES FIGURE 15-A-1 TRICARE Contractor Monthly Workload Report - Network/ Non-Network/Medicare BRAC, TMA Form 742 FIGURE 15-A-2 TRICARE Contractor Monthly Cycle Time/Aging Report - Network/Non-Network/Medicare BRAC, TMA Form 743